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## UNITED STATES DISTRICT COURT DISTRICT OF OREGON PORTLAND DIVISION

CV No. 3:15-cv-01857-BR

WITNESS TESTIMONY

LORI WAKEFIELD, individually and on behalf of all others similarly situated,

Plaintiff,

VS.

VISALUS, INC., a Nevada corporation,

Defendant.

**DEFENDANT'S SUMMARY OF** 

Defendant, ViSalus, Inc. ("ViSalus") states that it may call Blake Mallen as a witness. Mr.

Mallen's direct examination is expected to last 20 to 30 minutes. Any desired contact with Mr.

Mallen should be addressed to Defendant's counsel.

If called, Mr. Mallen is expected to testify as follows:

Mr. Mallen will testify that he is a Co-Founder and current President of ViSalus. From March 2005 through January 2016, he was the Chief Marketing Officer of ViSalus. Mr. Mallen will testify that ViSalus is a healthy lifestyle company founded in 2005. Mr. Mallen will testify that ViSalus innovated the Body by Vi Challenge, which is a complete and healthy lifestyle program that provides the right nutrition, guidance and social support to achieve any weight loss or fitness goal using ViSalus's products. Mr. Mallen will testify that ViSalus is a network marketing company that sells weight-loss products and dietary supplements. Mr. Mallen will testify that ViSalus has relationships with independent business owners known as "promoters", who have their own businesses selling ViSalus products. Mr. Mallen will testify that ViSalus provides support to ViSalus promoters to help the promoters in their sales efforts, including training calls, meetings and informational programs. Mr. Mallen will testify that as Chief Marketing Officer of ViSalus, he oversaw ViSalus' marketing campaigns between 2005 to present. Mr. Mallen will testify that ViSalus' calling campaigns were not limited to what has been called "Press1" or ones that used "voicecasts". Mr. Mallen will testify that ViSalus used several different marketing campaigns, including calling campaigns which connected to live agents. To the best of Mr. Mallen's knowledge, ViSalus did not have robocalls with prerecorded messages for telemarketing purposes as plaintiff apparently contends. Some calling campaigns informed the promoters about training calls, training meetings, new products, specials, and incentives. Mr. Mallen will also testify that ViSalus did calling campaigns to inform customers and promoters that their credit cards were declined or expired when ViSalus attempted to process their orders. Mr. Mallen will testify that Winback campaigns and other campaigns were intended to connect a call recipient to a live person in ViSalus' call center and were not intended to feature prerecorded messages. Mr. Mallen will testify that person to person communication is needed for effective

marketing and that as a result, large calling campaigns which played messages rather than connecting live persons does not make sense as an effective marketing strategy for ViSalus.

DATED this 9th day of April, 2019.

## **QUARLES & BRADY LLP**

## By /s/ John Maston O'Neal

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I hereby certify that I served the foregoing on Plaintiff the foregoing document:

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by the following indicated method or methods on the date set forth below:

×	CM/ECF system transmission.
	<b>E-mail.</b> As required by Local Rule 5.2, any interrogatories, requests for production, or requests for admission were e-mailed in Word or WordPerfect format, not in PDF, unless otherwise agreed to by the parties.
	Facsimile communication device.
	First-class mail, postage prepaid.
	Hand-delivery.
	Overnight courier, delivery prepaid.
	DATED this 9th day of April 2019,
	/s/John Maston O'Neal

Attorneys for Defendant ViSalus, Inc.